



Bid Bulletin No. 2
25 May 2021

PUBLIC BIDDING NO. 21-074-7

**SUPPLY AND DELIVERY OF LAPTOP COMPUTERS FOR PUBLIC SCHOOL TEACHERS
 FOR THE DEPARTMENT OF EDUCATION**

Issued pursuant to Sec. 22.5 of the IRR of R.A. 9184 to clarify and/or amend certain provisions in the Bidding Documents issued for this project, considering the issues raised and clarifications made by prospective bidders during the **Pre-bid Conference** held on **17 May 2021** likewise, respond to bidder's written queries received within the prescriptive period for filing.

A. AMENDMENTS/INCLUSIONS

REFERENCE	BASES FOR AMENDMENT/INCLUSION
<p>Invitation to Bid Page 9 xxx The Department of Education, through its procuring agent, Procurement Service, will hold a Pre-Bid Conference on 17 May 2021; 01:30 P.M. which shall be open to all interested parties. Pursuant to the health and safety protocols issued by the Inter-Agency Task Force for the Management of Emerging Infectious Diseases, the scheduled meeting may be accessed through this link: https://meet.google.com/qtq-znhk-qhv for online access via Google Meet. xxx</p>	<p><i>To amend the Invitation to Bid due to typographical error</i></p>
<p>Instructions to Bidders Page 12 Scope of Bid xxx 1. The Procuring Agent Procuring Entity, Procurement Service - DBM wishes to receive Bids for the Supply and Delivery of Laptop Computers for Public School Teachers for the Department of Education under RA 9184, with Public Bidding No. 21-074-7. xxx</p>	<p><i>To amend Instructions to Bidders due to typographical error</i></p>
<p>BDS Clause 15 Page No. 19 xxx Each bidder shall submit one (1) original and one (1) copy two (2) copies of the first and second components of its bid.</p>	<p><i>To amend the required submission.</i></p>

<p>The duplicates – i.e. copy copy 1 and 2 must include documents as that of the original set of documents. In case, however a bidder opts to submit cash as bid security, copy 1 and 2 need not contain photocopies of the same.</p> <p>xxx</p>	
<p>BDS Clause 20.2 Page No. 20-21</p> <p>xxx</p> <p>7. Certification that the item must be either ISO 9001:2008 or ISO 9001:2015 certified.</p> <p>8. Certification that the item manufacturer must be ISO 14001:2004 or latest.</p> <p>9. Certification that the item must be Energy Star 7.0, EPEAT or latest version.</p> <p>xxx</p>	<p><i>To amend the requirement</i></p>
<p>BDS Clause 20.2 Page No. 21</p> <p>xxx</p> <p>23. The Manufacturer of Educational Laptop must be in the latest IDC Top 5 Brands Worldwide. Copy of the report must be attached with the post qualification document submission.</p> <p>xxx</p>	<p><i>To amend the requirement</i></p>
<p>BDS Clause 20.2 Page No. 22</p> <p>xxx</p> <p>27. The Manufacturer of Endpoint Security must be in the Magic Leaders Quadrant for the year 2019. Copy of the report must be attached with the Post Qualification Documents.</p> <p>xxx</p>	<p><i>To amend the requirement</i></p>
<p>BDS Clause 20.2 Page No. 22</p> <p>30. List of Project Management Team that is composed of the following and a copy of their CVs:</p> <ul style="list-style-type: none"> • At least one (1) Senior Project Manager, with a minimum of two (2) years continuous project management engagement in a National Government Agency for the past 5 years. The Senior Project Manager must have been previously employed or hired by another government agency similarly designated as Project Manager and tasked to manage ICT project. The Bidder is required to include in its bid submission a certified true copy of his/ her Service Record 	<p><i>To amend the requirement</i></p>

<p>or Certificate of Employment, Contract or Memorandum to Hire bearing the name of the Senior Project Manager. Copy of the CVs of the personnel assigned should be included in the bid submission. The appointed project manager from the winning bidder shall be required, but not be limited to attend all site meetings, project meetings and project status report meetings.</p> <ul style="list-style-type: none"> • One (1) Assistant Project Manager during project implementation to oversee the project. • At least one (1) Enterprise Solutions Architect or Technical Consultant appropriately skilled in Network, Security, Cloud Computing, Big Data and Data Center or ICT Facilities. The Enterprise Solutions Architect or Technical Consultant must have been previously employed or hired by another government agency designated as Technical or Technology Consultant and tasked to conceptualized, design or oversee the technical implementation of Network, Security, Cloud or Data Center Projects. The bidder is required to include in its bid submission a certified true copy of Certificate of Employment (COE), Contract or Memorandum to Hire bearing the name of the Enterprise Solutions Architect or Technical Consultant to be assigned to this project. • Copy of the CVs of the personnel assigned should be included in the Post Qualification Documents. <p><u>30. At least one (1) Project Manager and one (1) assistant Project Manager who are both currently employed with the bidder. The Bidder is required to, include in its bid submission a certified true copy of their Certificate of Employment (COE) or CV as proof of employment.</u></p>	
<p>Technical Specifications Page No. 45</p> <p>xxx Storage:</p> <ul style="list-style-type: none"> ➤ 1TB SATA HDD or <u>1TB SSD</u> <p>xxx</p>	<p><i>To amend the requirement</i></p> <p>(Please see attached amended Technical Specifications labeled as Annex "B")</p>
<p>Technical Specifications Page No. 45</p> <p>xxx Ports:</p> <ul style="list-style-type: none"> ➤ 2 x USB 3.1, 1 x USB 2.0, 1 x USB type C ➤ 1 x headset port <u>combo audio jack</u> <p>xxx</p>	<p><i>To amend the requirement</i></p> <p>(Please see attached amended Technical Specifications labeled as Annex "B")</p>
<p>Technical Specifications Page No. 51</p> <p>xxx</p> <ul style="list-style-type: none"> • <i>Certification</i> xxx 	<p><i>To amend the requirement</i></p> <p>(Please see attached amended Technical Specifications labeled as Annex "B")</p>

<ul style="list-style-type: none"> ➤ <i>MUST be ISO 14001: <u>or latest.</u></i> ➤ <i>Energy Star 7.0, EPEAT <u>or latest version.</u></i> <p>xxx</p> <p>xxx</p>	
<p>Technical Specifications Page No. 54</p> <p>xxx</p> <p>Product Qualifications and Certifications:</p> <ul style="list-style-type: none"> ➤ The following documents/certification must be submitted during Post Qualification: <ul style="list-style-type: none"> xxx ● The Manufacturer of Educational Laptop must be in the latest IDC Top 5 Brands Worldwide. Copy of the report must be attached with the Post Qualification Documents. <p>xxx</p> <p>xxx</p>	<p><i>To amend the requirement</i></p> <p>(Please see attached amended Technical Specifications labeled as Annex "B")</p>
<p>Technical Specifications Page No. 54</p> <p>xxx</p> <p>Product Qualifications and Certifications:</p> <ul style="list-style-type: none"> ➤ Endpoint Security <ul style="list-style-type: none"> xxx ● The Manufacturer of End Point Security must be in the Magic Leaders Quadrant for the year 2019. Copy of the report must be attached with the Post Qualification Documents <p>xxx</p> <p>xxx</p>	<p><i>To amend the requirement</i></p> <p>(Please see attached amended Technical Specifications labeled as Annex "B")</p>
<p>Technical Specifications Page No. 54</p> <p>xxx</p> <p>Bidders Qualification:</p> <ul style="list-style-type: none"> ➤ The following documents/certification must be submitted during Post Qualification: <ul style="list-style-type: none"> xxx ● The bidder should have ISO 9001:2015 Quality Management Systems, if for joint venture agreement, at least one of the JV should be ISO 9001:2015 certified. <p>xxx</p> <p>xxx</p>	<p><i>To amend the requirement</i></p> <p>(Please see attached amended Technical Specifications labeled as Annex "B")</p>

Technical Specifications

Page No. 54-56

• **Bidders Qualification**

- The following documents/ certification must be submitted during Post Qualification:

~~xxx~~

- ~~• The bidder should have ISO 9001:2015 Quality Management Systems, if for joint venture agreement, at least one of the JV should be ISO 9001:2015 certified.~~
- ~~• The bidder should have a project management team that is composed of:
 - ~~• At least one (1) Senior Project Manager, with a minimum of two (2) years continuous project management engagement in a National Government Agency for the past 5 years. The Senior Project Manager must have been previously employed or hired by another government agency similarly designated as Project Manager and tasked to manage ICT project. The Bidder is required to include in its Post Qualification Documents a certified true copy of his/ her Service Record or Certificate of Employment, Contract or Memorandum to Hire bearing the name of the Senior Project Manager. Copy of the CVs of the personnel assigned should be included in the Post Qualification Documents. The appointed project manager from the winning bidder shall be required, but not be limited to attend all site meetings, project meetings and project status report meetings.~~
 - ~~• One (1) Assistant Project Manager during project implementation to oversee the project.~~~~
- ~~• The Bidder must include in its project team:
 - ~~• at least one (1) Enterprise Solutions Architect or Technical Consultant appropriately skilled in Network, Security, Cloud Computing, Big Data and Data Center or ICT Facilities. The Enterprise Solutions Architect or Technical Consultant must have been previously employed or hired by another government agency designated as Technical or Technology Consultant and tasked to conceptualized, design or oversee the technical~~~~

To amend the requirement

(Please see attached amended Technical Specifications labeled as Annex "B")

<p>implementation of Network, Security, Cloud or Data Center Projects. The bidder is required to include in its Post Qualification Documents a certified true copy of Certificate of Employment (COE), Contract or Memorandum to Hire bearing the name of the Enterprise Solutions Architect or Technical Consultant to be assigned to this project.</p> <ul style="list-style-type: none"> o Copy of the CVs of the personnel assigned should be included in the Post Qualification Documents. ▪ <u>At least one (1) Project Manager and one (1) assistant Project Manager who are both currently employed with the bidder. The Bidder is required to, include in its bid submission a certified true copy of their Certificate of Employment (COE) or CV as proof of employment.</u> <p>xxx</p>	
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B. CLARIFICATION/S

ITEM No.	REFERENCE	CONCERN / REQUEST	CLARIFICATION / RESOLUTION
Lenovo Philippines			
1	Section VI. Schedule of Requirements Delivery Period: Within forty five (45) calendar days from the receipt date indicated in the Notice to Proceed (NTP)	Request for an extension on delivery from forty five (45) to one hundred fifty (150) calendar days.	The original requirement shall be retained.
2	Ports: ➤ 2 x USB 3.1, 1 x USB 2.0, 1 x USB type C	Request to relaxed the requirement to 2 x USB 3.1	Please refer to the above amendments.
3	Additional Requirements: ➤ Connectivity flip-down RJ-45 port	Request to relaxed the requirement to RJ-45 port instead	The original requirement shall be retained.
4	Operating System: ➤ Windows 10 Professional ("Shape the Future") SKU	The MS STF LOE/LOA is not yet available for download. As the manufacturer, we need this letter in order for us to properly configure the devices for DepEd. Please share as soon as possible	Please see attached DepEd's Microsoft LOE labeled as Annex "A"

5	<p>Carrying Case: Description</p> <ul style="list-style-type: none"> ➤ With DepEd logo embossed or embroidered directly to the bag material as described below <ul style="list-style-type: none"> ● Height: 2 inches ● Width: 4 inches ● DepEd Logo: colored 	<p>Given that the devices are urgently needed, I would like to request for all customization requirements, including embossed or embroidered DepEd logo to be removed from the requirements.</p>	<p>The original requirement shall be retained.</p>
6	<p>Certification:</p> <ul style="list-style-type: none"> ➤ Energy Star 7.0 	<p>Request for this requirement to be revised and updated to the latest version, Energy Star 8.0</p>	<p>Please refer to the above amendments.</p>
7	<p>Service Support Requirements:</p> <ul style="list-style-type: none"> ➤ Level 1 and Level 2 Technical support with 8x5 SLA 	<p>Suggest for this requirement to be revised and add 24x7 call support on top of the 8x5 onsite service currently in the TOR.</p>	<p>The original requirement shall be retained.</p>
<p>Silicon Valley Computer Group Phils. Inc.</p>			
1	<ul style="list-style-type: none"> ● Bidders Qualification <ul style="list-style-type: none"> ➤ The following documents/ certification must be submitted during Post Qualification: <ul style="list-style-type: none"> ▪ The bidder should have ISO 9001:2015 Quality Management Systems, if for joint venture agreement, at least one of the JV should be ISO 9001:2015 certified. 	<p>The bidder would like to clarify regarding page 54 of bidding documents, informed that the Brand they offer has ISO Certification.</p>	<p>Please refer to the above amendments</p>
2	<ul style="list-style-type: none"> ● HDD Partition <ul style="list-style-type: none"> ➤ Drive C (system) and Drive D (data) 	<p>The bidder would like to clarify the partition for the Hard Disk Drive for the Drive C (system) and Drive D (data)</p>	<p>This will be determined during Project Implementation</p>

HP PPS Philippines Inc.			
1	Delivery Period: Within forty five (45) calendar days from the receipt date indicated in the Notice to Proceed (NTP)	Request for an extension of delivery period from forty five (45) to one hundred fifty (150) calendar days.	The original requirement shall be retained.
2	Storage: ➤ 1TB SATA HDD	Request to change the storage from 1TB SATA to 1TB SSD.	Please refer to the above amendments.
3	Ports: ➤ 2 x USB 3.1, 1 x USB 2.0, 1 x USB type C	Request to omit 1 x USB 2.0 or make it as optional requirement.	Please refer to the above amendments.
4	Keyboard: ➤ Backlit	Request to omit "Backlit" or make it as an optional requirement.	The original requirement shall be retained.
5	Operating System: ➤ Windows 10 Professional ("Shape the Future") SKU	Request copy of DepEd's Microsoft LOE and to be included in the release of Bid Bulletin.	Please see attached DepEd's Microsoft LOE labeled as Annex "A"
6	Certification: ➤ MIL STD – 810G tested (military standard tested)	Request to omit "MIL STD – 810G tested (military standard tested" or make it as an optional requirement.	The original requirement shall be retained.
Advance Solutions Inc.			
1	<ul style="list-style-type: none"> • <i>Bidders Qualification</i> <ul style="list-style-type: none"> ➤ The following documents/ certification must be submitted during Post Qualification: <ul style="list-style-type: none"> ▪ The bidder should have ISO 9001:2015 Quality Management Systems, if for joint venture agreement, at least one of the JV should be ISO 9001:2015 certified. 	ISO Certification 9001:2015 cannot be required as eligibility requirement neither as part of the technical specifications.	Please refer to the above amendments.

2	<ul style="list-style-type: none"> ▪ The bidder should have a project management team that is composed of: <ul style="list-style-type: none"> ▪ At least one (1) Senior Project Manager, with a minimum of two (2) years continuous project management engagement in a National Government Agency for the past 5 years. ▪ The Enterprise Solutions Architect of Technical Consultant must have been previously employed or hired by another government agency designated as Technical or Technology Consultant 	<p>Request to relax this requirement considering that the project is only for the supply and delivery of laptops and there are no networks, cloud or data centers involved.</p> <p>Suggest that the said requirement be replaced with a requirement where bidder should assign a Project Manager that is currently employed with the bidder, attaching the Certificate of Employment or CV for proof of employment together with the assistant Project Manager.</p>	Please refer to the above amendments.
3	<p>Delivery Period:</p> <p>Within forty five (45) calendar days from the receipt date indicated in the Notice to Proceed (NTP).</p>	Request for an extension of delivery period from forty five (45) to one hundred fifty (150) calendar days.	The original requirement shall be retained.
4	<p>Ports:</p> <ul style="list-style-type: none"> ➤ 2 x USB 3.1, 1 x USB 2.0, 1 x USB type C 	Request to omit 1 x USB 2.0 or make it as optional requirement.	Please refer to the above amendments.
5	<p>Keyboard:</p> <ul style="list-style-type: none"> ➤ Backlit 	Request to omit "Backlit" or make it as an optional requirement.	The original requirement shall be retained.
6	<p>Additional Requirements:</p> <ul style="list-style-type: none"> ➤ Connectivity flip-down RJ-45 LAN port; and 	Request to simplify connectivity requirement to "RJ-45 LAN Port".	The original requirement shall be retained.
7	Additional Requirements:	Request to simplify security requirement to "security lock slot"	The original requirement shall be retained.

	<ul style="list-style-type: none"> ➤ Security-Wedge-shaped chassis security lock slot 	requirement.	
8	<p>Additional Requirements:</p> <ul style="list-style-type: none"> ➤ Must have a single agent for Antivirus, Data Loss Prevention, Application Control, Web Security, and Peripheral Control ; 	<p>Would like to clarify if the "single agent for antivirus, data loss prevention, application control and web" pertains to your antivirus requirement. If yes, request to omit this requirement considering you already have requirement for End Point protection in page 47 of the TOR.</p>	<p>The original requirement shall be retained.</p>
9	<p>Other Requirements:</p> <ul style="list-style-type: none"> ➤ The offered laptop must support wireless screen mirroring, without delay/latency, to the offered television set. 	<p>Request to omit "to the offered television set".</p>	<p>The original requirement shall be retained.</p>
10	<ul style="list-style-type: none"> • Application Software ➤ Pre-installed Optimization Software for performance improvement, battery utilization and augmentation of audio quality 	<p>Would like to clarify if "Pre-installed Optimization software for performance improvement, battery utilization and augmentation of audio quality" to be supplied by DepEd? If yes, may we request a copy of this software/application for us to test it with our laptop and assure its compatibility.</p> <p>If you would require this application to be supplied by Laptop manufacturer, may we request to omit this requirement this application is pertaining to one brand only and will not be applicable in all laptop brands.</p>	<p>No. All Pre-installed software shall be the responsibility of the manufacturer/bidder.</p>
11	<ul style="list-style-type: none"> • Application Software 	<p>Would like to clarify about "other applications to be</p>	<p>Yes.</p>

	<ul style="list-style-type: none"> ➤ Other applications to be provided by DepEd 	provided by Deped" are all compatible and supported with Windows 10 Operating System?	
12	<ul style="list-style-type: none"> • End Point Protection The Vendor must supply the Endpoint Protection Software that has the following specifications: <ul style="list-style-type: none"> ➤ Integrated Management <ul style="list-style-type: none"> ▪ Must have a unified console for managing multiple products ▪ Advanced Endpoint Protection, Server Security, and Mobile Control ▪ All settings for these products must be configured from a Central Dashboard without the need to access additional consoles. 	Suggest if you can allow "any End Point protection software included in Magic Quadrant Leaders group for year 2019 or latest"?	The original requirement shall be retained.
13	<ul style="list-style-type: none"> • End Point Protection <ul style="list-style-type: none"> ➤ Multi-Factor Authentication (MFA) <ul style="list-style-type: none"> ▪ Must provide an additional layer of security, other than password. (i.e. Google Authenticator and Manufacturer Authenticator). 	Request to omit the Multi-Factor Authentication (MFA)	The original requirement shall be retained.
14	<p>Certification:</p> <ul style="list-style-type: none"> ➤ MIL STD – 810G tested (military standard tested) 	Request to omit "MIL STD – 810G tested (military standard tested" or make it as an optional requirement.	The original requirement shall be retained.

All provisions of the bidding document that are affected by newly issued bidding document template/s are deemed modified/amended/revised.

By Rules, all other related provisions in the Bidding Documents correspondingly affected by these amendments are likewise deemed amended to conform to this Bid Bulletin.

Amendments made herein shall be considered an integral part of the Bidding Document

SIGNATURE REDACTED

ULYSSES E. MORA

Chairperson, Special Bids and Awards Committee I

For the purpose of this Bulletin and for better understanding of its contents, the following rules shall apply: (a) ~~Double Strike-out~~ – denotes deletion; (b) Underline – denotes inclusion or new item/requirement; and "xxx" – denotes separation of phrase/s being amended from the rest of the main text.



Wednesday, October 7, 2020

Abram Abanil
Department of Education
Mercalo Avenue, Quezon City
Metro Manila Philippines, 1600

Re: Shape the Future Letter of Eligibility for Department of Education (12503)

Microsoft hereby approves the Department of Education as eligible for the Microsoft Shape the Future Initiative ("Initiative"), using the National Academic Product pre-installed and distributed on devices that meet the Initiative device hardware configuration requirements.

Department of Education must provide this letter (all pages) and Appendix A to an Original Equipment Manufacturer ("OEM") when requesting information, requesting a price quotation or submitting an order for the fulfillment of the appropriate Windows® 10 Pro (National Academic only) Licenses ("Licenses") identified below.

Department of Education may order from the OEM no more than 36676 Licenses (combined) for the SKU(s) listed below, or any subsequent product. All devices distributed pursuant to this Letter of Eligibility must meet the hardware configuration requirements for the corresponding SKU:

Windows® 10 Pro (National Academic only)

The Licenses may only be distributed to the educational institutions in Appendix A and only in association with the Initiative. In addition, Microsoft may request Department of Education submit proof of receipt of the Licenses, such as an OEM invoice, a shipment record or similar documentation which demonstrate receipt.

Department of Education eligibility to participate in the Initiative described herein will expire two years from the date of this letter. Any modifications or extensions to participation in the Initiative, including but not limited to, Initiative terms, conditions, and eligibility criteria must be in writing and issued by Microsoft.

Inquiries related to this letter should be submitted to your Microsoft representative.
Reference Number: 12503 10/7/2020

ANNEX “B”

ITEM	DESCRIPTION	QUANTITY
LOT NO. 1	Supply and Delivery of Laptop Computers for Public School Teachers (for <i>CAR, Region I, Region II, and Region III</i>)	9,278 units
LOT NO. 2	Supply and Delivery of Laptop Computers for Public School Teachers (for <i>NCR, Region IV-A, Region IV-B, Region V</i>)	12,620 units
LOT NO. 3	Supply and Delivery of Laptop Computers for Public School Teachers (for <i>Region VI, Region VII, Region VIII</i>)	8,927 units
LOT NO. 4	Supply and Delivery of Laptop Computers for Public School Teachers (for <i>CARAGA, Region IX, Region X, Region XI, Region XII</i>)	8,758 units


AGENCY SPECIFICATIONS	BIDDER'S STATEMENT OF COMPLIANCE	ACTUAL OFFER
<ul style="list-style-type: none"> • Processor <ul style="list-style-type: none"> ➤ 1.9ghz Base Speed, 2MB Cache 		
<ul style="list-style-type: none"> • Memory <ul style="list-style-type: none"> ➤ 8 GB DDR4 RAM 		
<ul style="list-style-type: none"> • Display <ul style="list-style-type: none"> ➤ Screen Size: 14" ➤ Resolution: 1920 x 1080 (Full HD) ➤ Anti-Glare Non-Touch 		
<ul style="list-style-type: none"> • Storage <ul style="list-style-type: none"> ➤ 1TB SATA HDD or 1TB SSD 		
<ul style="list-style-type: none"> • Audio <ul style="list-style-type: none"> ➤ 6 Ω/1W Speaker x 2 Built-in Speakers ➤ ϕ 3.5mm standard headphone jack 		
<ul style="list-style-type: none"> • Camera <ul style="list-style-type: none"> ➤ Built-in 		
<ul style="list-style-type: none"> • Connectivity <ul style="list-style-type: none"> ➤ Wireless LAN 802.11 ➤ Bluetooth ➤ Built-in wireless screen mirroring 		
<ul style="list-style-type: none"> • Ports <ul style="list-style-type: none"> ➤ 2 x USB 3.1, 1 x USB type C 		


<ul style="list-style-type: none"> ➤ 1 x combo audio jack ➤ 1 x HDMI <p>(USB conversion/ extension/ adapter are not allowed)</p>		
<ul style="list-style-type: none"> • Keyboard <ul style="list-style-type: none"> ➤ US English Layout ➤ Standard Size ➤ Backlit 		
<ul style="list-style-type: none"> • Mouse <ul style="list-style-type: none"> ➤ Optical ➤ Wireless 		
<ul style="list-style-type: none"> • Headset <ul style="list-style-type: none"> ➤ Over-the-Head ➤ 3.5mm audio jack connection 		
<ul style="list-style-type: none"> • Touchpad <ul style="list-style-type: none"> ➤ Multi-touch or Touch Pad with 2 Buttons 		
<ul style="list-style-type: none"> • Power Adapter <ul style="list-style-type: none"> ➤ Type-C or Standard AC/DC Adapter 		
<ul style="list-style-type: none"> • Security <ul style="list-style-type: none"> ➤ Built-in chassis security lock slot 		
<ul style="list-style-type: none"> • Additional Requirements <ul style="list-style-type: none"> ➤ Must have a single agent for Antivirus, Data Loss Prevention, Application Control, Web Security, and Peripheral Control; ➤ Connectivity flip-down RJ-45 LAN port; and ➤ Security-Wedge-shaped chassis security lock slot. 		
<ul style="list-style-type: none"> • Other Requirements <ul style="list-style-type: none"> ➤ The offered brand of the item must be an international brand with at least 5 years of presence at the local market and in the USA, Europe, or Japan market. ➤ Microsoft authorized Direct OEM Partner with Global Partner Agreement License Confirmation 		

<p>issued by Microsoft to the Manufacturer, that should indicate the model and product being offered to the agency are authentic and the manufacturer was given the right to pre-install and distribute the Microsoft Licenses under GPA terms, for the Philippine region, as a local registered named partner in the country.</p>		
<ul style="list-style-type: none"> • <i>The offered laptop must support wireless screen mirroring, without delay/latency, to the offered television set.</i> 		
<ul style="list-style-type: none"> • <i>Operating System</i> <ul style="list-style-type: none"> ➤ Windows 10 Professional (<i>"Shape the Future"</i>) SKU 		
<ul style="list-style-type: none"> • <i>Application Software</i> <ul style="list-style-type: none"> ➤ Latest Available Microsoft Office (<i>with installer and licensed key to be provided by DepEd</i>) ➤ Pre-installed Optimization Software for performance improvement, battery utilization and augmentation of audio quality ➤ Other applications to be provided by DepEd 		
<ul style="list-style-type: none"> • <i>End Point Protection</i> <p>The Vendor must supply the Endpoint Protection Software that has the following specifications:</p> <ul style="list-style-type: none"> ➤ Integrated Management <ul style="list-style-type: none"> ▪ Must have a unified console for managing multiple products ▪ Advanced Endpoint Protection, Server Security, and Mobile Control ▪ All settings for these products must be configured from a Central Dashboard without the need to access additional consoles. ➤ Multi-Factor Authentication (MFA) 		

<ul style="list-style-type: none">▪ Must provide an additional layer of security, other than password. (i.e. Google Authenticator and Manufacturer Authenticator).➤ Multi-Platform Management (Endpoint)<ul style="list-style-type: none">▪ Windows, Mac and Linux machines must be managed from one management console.▪ The solution must support Windows Server, Linux, Public Cloud (Microsoft Azure, Amazon AWS, and Google Cloud Platform).➤ Updating Bandwidth Consumption<ul style="list-style-type: none">▪ Updating of endpoints should have the ability to set pre-configured available bandwidth used for both software updating and threat definition updates (e.g. 256Kbps.)▪ Must have the option to setup local cache updating server within on-premise network environment to minimize large software engine update.➤ Deployment Option<ul style="list-style-type: none">▪ Deploying of the endpoint agent must support the following methodology: Email, AD Startup/Shutdown script, AD Login script, SCCM and Disk Image.➤ Role-Based Management (RBAC)<ul style="list-style-type: none">▪ Must have the capability to allow the separation of estate management to different administrator login.➤ Microsoft AD Synchronization<ul style="list-style-type: none">▪ Must have the capability to only allow outbound synchronization of Users/Groups from the local Active Directory servers to the Cloud Dashboard for policy management.➤ Policies<ul style="list-style-type: none">▪ Selected policies should be able to be applied to either users or devices.		
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<ul style="list-style-type: none">▪ Policies must provide the option to be disabled automatically based on a scheduled time and date.➤ Enhanced Tamper Protection<ul style="list-style-type: none">▪ The endpoint solution must have the capability to monitor or stop local administrative users or malicious processes to disable the endpoint protection.➤ Advanced Deep Learning Mechanism<ul style="list-style-type: none">▪ Must have advanced form of machine learning that detects/blocks both known and unknown threats without relying on a virus definition update.➤ Exploit Prevention / Mitigation on the following known exploits<ul style="list-style-type: none">▪ Must have the ability to deny attackers using different exploitation techniques to take advantage of any software vulnerabilities to deliver malware.➤ Malicious Traffic Detection<ul style="list-style-type: none">▪ Must be able to detect communications between endpoint computers and command and control servers involved in botnet or other malware attacks.➤ Anti-Ransom ware Protection<ul style="list-style-type: none">▪ Must have the ability to track computers and processes attempting to modify / encrypt documents and other files.▪ Must have the ability for the encrypted files to be rolled back to a pre-encrypted state.➤ Root Cause Analysis<ul style="list-style-type: none">▪ Must have the capability to identify what happened, where a breach originated, what files were impacted, and provide guidance on how to strengthen and organization's security posture.➤ Advanced System Clean<ul style="list-style-type: none">▪ Must have the capability to trigger a deep clean upon any active		
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<p>detection of exploit or ransomware.</p> <ul style="list-style-type: none"> ▪ Uniquely examines the whole system not only removing malware, but also removing the traces left behind on the system, such as other files and registry keys. <p>➤ Endpoint Protection Features</p> <ul style="list-style-type: none"> ▪ Must have Web Security, Download Reputation, Web Control / URL Category Blocking, Peripheral Control (e.g. USB), Application Control, Pre-execution Behavior Analysis (HIPS), Data Loss Prevention, Runtime Behavior Analysis (HIPS) ▪ Must be able to block Potentially Unwanted Application (PUA) and automatically remove malware. 		
<ul style="list-style-type: none"> • Copy of Software <ul style="list-style-type: none"> ➤ USB (bootable and capable of restoring the original system state to another hard disk) to be provided to recipient school ➤ Provision of one (1) master copy for each recipient Division through IT Officer. 		
<ul style="list-style-type: none"> • HDD Partition <ul style="list-style-type: none"> ➤ Drive C (system) and Drive D (data) 		
<ul style="list-style-type: none"> • Special Requirements <ul style="list-style-type: none"> ➤ DepEd Logo <ul style="list-style-type: none"> ▪ DepEd 2020 Standard Screen Display Public Schools of the Future (PSOF) EduKalidad 		

<ul style="list-style-type: none"> ▪ DepEd Logo shall be programmed in the "Laptop Bios" (<i>displayed during system start-up</i>) ▪ DepEd Logo shall be used as "laptop screen background display / wallpaper" ▪ DepEd will provide a soft copy of the logo. 		
<ul style="list-style-type: none"> • Function Key <ul style="list-style-type: none"> ➢ Any function key shall be assigned to restore the Laptop to its original system state in case of a breakdown. 		
<ul style="list-style-type: none"> • Carrying Bag/ Laptop Bag <ul style="list-style-type: none"> ➢ Description: <ul style="list-style-type: none"> ▪ Color Black, ▪ Ballistic nylon, ▪ Padded, ▪ Splash resistant, ▪ Weatherproof zippers, ▪ With inside and outside pockets ▪ Adequate for the Laptop model offered ▪ With DepEd logo embossed or embroidered directly to the bag material as described below: <ul style="list-style-type: none"> ◆ Height: 2 inches ◆ Width: 4 inches ◆ DepEd Logo: Colored <div style="text-align: center; margin-top: 20px;">  </div>		
COMPLIANCE STANDARDS		
<ul style="list-style-type: none"> • Warranty Support <ul style="list-style-type: none"> ➢ NOT in "end of life" as reflected in the current product line and as stated in the manufacturer's official website, product brochure or in the Manufacturer's Certificate issued for this purpose. 		

<ul style="list-style-type: none"> ➤ Three (3) years warranty 		
<ul style="list-style-type: none"> • Certification <ul style="list-style-type: none"> ➤ MUST be either ISO 9001:2008 or ISO 9001:2015 certified. ➤ MUST be ISO 14001:2004 certified or latest ➤ Energy Star 7.0, EPEAT or latest version ➤ MIL STD – 810G tested (military standard tested) ➤ Brand of the Laptop must have been in the local and international market for at least five (5) years prior to the scheduled date of bid opening. ➤ Pre-installed Optimization Software for performance improvement, battery utilization and augmentation of audio quality 		
<ul style="list-style-type: none"> • Ecolabel <ul style="list-style-type: none"> ➤ ISO 14024:1999 or ECMA 370, CE or equivalent (Ecolabel) 		
<ul style="list-style-type: none"> • Compatibility <ul style="list-style-type: none"> ➤ TO ALLOW integration with future technologies as indicated in a Certificate of Upgradability issued by the manufacturer <i>(i.e. hardware will be compatible to future upgrade of Operating System and/or Software up to one cycle upgrade)</i> 		
ADDITIONAL REQUIREMENTS		
<ul style="list-style-type: none"> • Online Training <ul style="list-style-type: none"> ➤ The winning Bidder must provide a one (1) day comprehensive training on installation, configuration administration and troubleshooting for at most, 100 users. ➤ Provide an option to do online training in lieu of physical training (will be considered in coordination and approval of the project representatives). ➤ All Costs relative to the training must be at the expense of the Winning 		

<p>Bidder, including training venue, food and training materials of the participants.</p> <ul style="list-style-type: none"> ➤ For participants outside Metro Manila, transportation expenses, board and lodging are at the expense of the agency (DepEd). 		
<ul style="list-style-type: none"> • Service Support Requirements <ul style="list-style-type: none"> ➤ The winning bidder must provide the following after-sales service support for the project for a period of three (3) years from the issuance of Certificate of Final Acceptance. ➤ For the Hardware Deliverables, the Bidder's manufacturer shall provide 100% technical support Service Level Agreement (SLA). The Bidder's manufacturer technical support structure and escalation procedure during the maintenance period must include the following: <ul style="list-style-type: none"> ▪ Level 1 and Level 2 Technical support with 8x5 SLA; 4-hour response time within Metro Manila and next business day for provisional areas. ▪ Warranty and after-sales support for laptops. <ul style="list-style-type: none"> ○ 3-year onsite support warranty on parts and labor. ○ The bidder's manufacturer must provide a central toll-free Hotline Number and email address. ○ Remote support shall be provided immediately by the manufacturer through the Hotline upon receipt of service call. For email service request, the response time is 24 hours. ○ Onsite support service should be provided by the bidder the next business day after final remote diagnosis for delivered 		

<p>items within Metro Manila, at most, 2 business days for areas outside Metro Manila.</p> <ul style="list-style-type: none"> • The hardware manufacturer must have the capacity to provide nationwide onsite support and central support hotline and email. • The hardware manufacturer should have at least two (2) depots within the country. • The on-site support engineers must comply with the following: <ul style="list-style-type: none"> ○ Possess all mandatory certifications for technical support required by the manufacturer of the brand or an NC-II certificate for computer hardware servicing ○ Be a Licensed Electronics Technician or Manufacturer’s Certified Technician. ▪ The winning Bidder must provide replacement of defective items and should be made within fifteen (15) calendars days from notice of defects from procuring agency. ▪ The winning Bidder shall guarantee that service units shall be provided while waiting for the replacement of defective units that are still within the warranty period. The service unit should be made available prior to the pullout of the defective equipment. 		
<ul style="list-style-type: none"> • Product Qualifications and Certifications <ul style="list-style-type: none"> ➤ The following documents/certification must be submitted during Post Qualification: ➤ Hardware Deliverable <ul style="list-style-type: none"> ▪ Manufacturer’s Certificate or Authorization from the Philippine entity, representatives of the Manufacturer or Product Vendor. 		

<ul style="list-style-type: none"> ▪ Certificate addressed to the Procuring Entity which states that the equipment being offered is not obsolete or shortly to be phased out of production. ▪ Certificate from the Principal that the solution being offered is compliant with this Terms of Reference ▪ The Manufacturer for the Educational Laptop must have local qualified and trained technical personnel in the Philippines. ▪ The Manufacturer for the Educational Laptop must have local spare parts warehouse in Metro Manila ▪ The Manufacturer for the Educational Laptop must be an international enterprise and should have more than 15 years business experience in Philippines. ▪ Warranty Certificate stating the warranty coverage for the component being offered. ➤ Endpoint Security <ul style="list-style-type: none"> ▪ Manufacturer's Certificate or Authorization coming from the Philippine entity, representatives of the Manufacturer or Product Vendor. ▪ Certificate from the Principal that the solution being offered is compliant with this Terms of Reference. ▪ Warranty Certificate stating the warranty and support coverage for the component being offered. ▪ The Bidder must provide a 1-year subscription for the Anti-Virus. 		
<ul style="list-style-type: none"> • Bidders Qualification <ul style="list-style-type: none"> ➤ The following documents/certification must be submitted during Post Qualification: 		

<ul style="list-style-type: none"> ▪ At least one (1) Project Manager and one (1) assistant Project Manager who are both currently employed with the bidder. The Bidder is required to, include in its bid submission a certified true copy of their Certificate of Employment (COE) or CV as proof of employment. 		
<ul style="list-style-type: none"> • Preferred Packaging and Mandatory Information <ul style="list-style-type: none"> ➤ External sides of delivery packages/ boxes are preferred to be colored Cyan Blue: C, M, Y, K (71,53,0,12) ➤ Only the following must appear on the exterior of the packages/ boxes: <ul style="list-style-type: none"> ▪ DepEd Logo ▪ DepEd Slogan: <i>"Working for quality, accessible, relevant, and liberating educational"</i> ▪ Project Name (to be finalized by DepEd) ▪ Items inside (name, general description, quantity) ▪ Packing/ Unpacking instructions ▪ Supplier's Name and Contact Details ▪ Recipient Name and Contact Details ▪ Others (to be finalized by DepEd) 		
<ul style="list-style-type: none"> • Other Preferences (If Possible) <ul style="list-style-type: none"> ➤ Laptop Casing and Mouse <ul style="list-style-type: none"> ▪ Casing and Mouse may be customized ▪ Color Cyan Blue: C, M, Y, K (71,53,0,12) ➤ Casing with DepEd Logo: <ul style="list-style-type: none"> ▪ Embossed/Etched at the backside of the screen display (Cover) ▪ On the front screen display edge or keyboard area ▪ Mouse ▪ Brand or Manufacturer's logo should only appear at the laptop base (backside of the laptop) 		

I hereby certify that the statement of compliance to the foregoing technical specifications are true and correct, otherwise, if found to be false either during bid evaluation or post-qualification, the same shall give rise to automatic disqualification of our bid.

Name of Company

Signature Over Printed
Name of Authorized
Representative

Date